

Cancellation Policy – New Year’s Retreat

30 December 2022 - 2 January 2023

- Unexpected events occur, no one books a retreat with the intention of cancelling it. However personal emergencies, injury/illness and extreme weather do occur so please consider purchasing travel insurance.
- Cancellations can be done only in writing by sending an email to: jennifer@maxstrom.com
- Cancellation requests submitted within 30 days of retreat date, 50% of total amount will be refunded.
- Within 14 days of the retreat. No refunds given, no exceptions. Unless we can replace your spot with someone else.
- No refunds or credits for failure to attend or failure to complete the retreat, or for arriving late or leaving early.
- We reserve the right to cancel the retreat with inadequate participant interest, in which case all money paid to Max Strom will be refunded. Notification of cancellation for this reason will occur at least 1 month prior to retreat start date. Max Strom cannot be held responsible for any personal expenses, such as airline tickets due to changes in itineraries or retreat cancellations.

COVID

- If the retreat has to be postponed based on border closures, a credit for the guests will be issued. If the retreat happens as scheduled, but a guest decides not to attend based on any other reason than a country's border closure, then the regular cancellation policy stated above will be maintained.
- All attendees will agree to adhere to any COVID regulations in place of the location where the retreat is held. All travel mandatory requirements will be followed as required by law and while on retreat, guests agree to any local regulations in place.